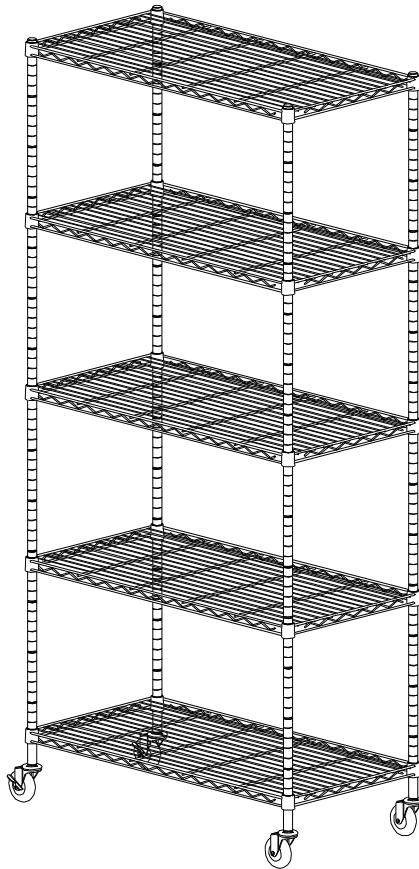


OWNER'S MANUAL



NEAT 5-TIER NSF WIRE SHELVING RACK W/ WHEELS
Model # NBTZ-4903 / NBFZ-4903 / NBTPBK-4903 / NBFPBK-4903

IMPORTANT

FOR 3D ASSEMBLY INSTRUCTIONS/
DOWNLOAD THE FREE APP



BILT.[®]
Intelligent Instructions

PARTS LIST

Your NEAT 5-Tier NSF Wire Shelving Rack w/ Wheels should include the following parts. Please inspect box contents to ensure you have received all components.

If you are missing any parts, need assistance with assembly or have questions, please contact TRINITY Customer Service: 800.985.5506 or customerservice@trinityii.com. Parts can also be requested online via "Contact Us" section at www.trinityii.com.

A



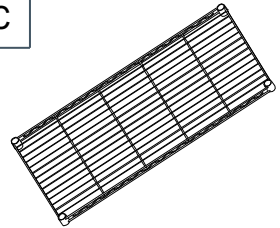
BOTTOM POLE (4)

B



TOP POLE (4)
End Cap (4) and
Pole Connector (4)
pre-installed

C



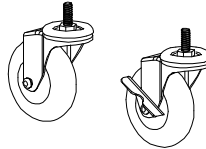
SHELF (5)

D



SLIP SLEEVE
(40) + (2) Extra

E



CASTER
(2) Locking + (2) Non-Locking
For Mobile Option

F



FEET LEVELER (4)
For Stationary Option

G



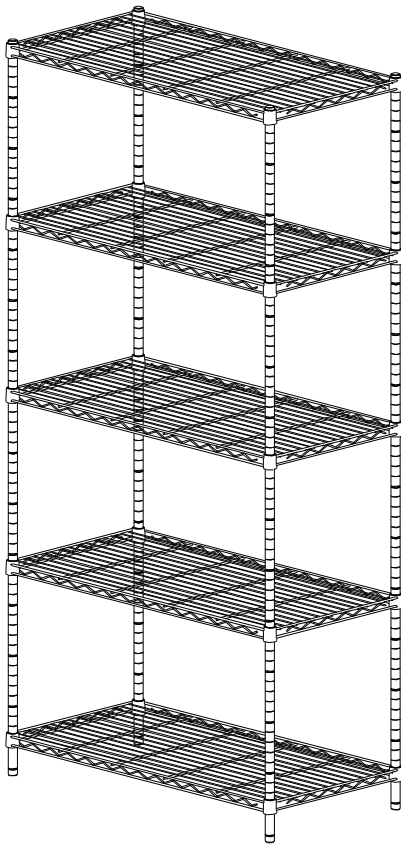
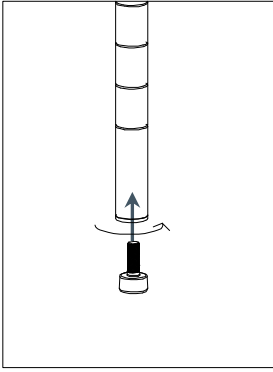
WRENCH (1)



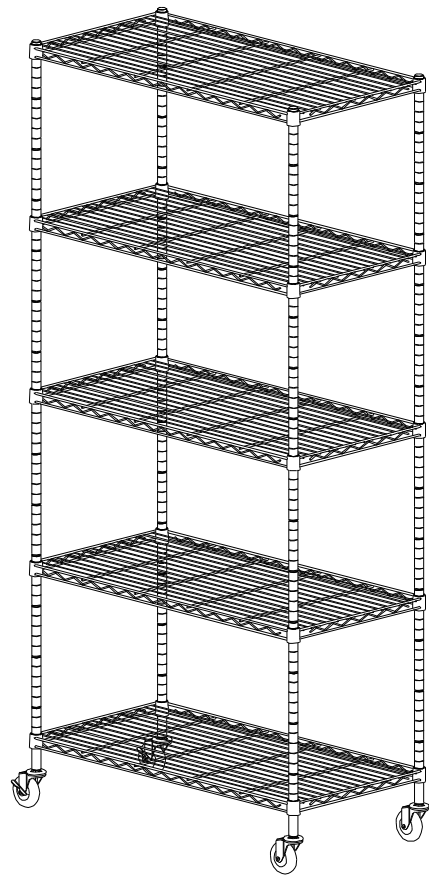
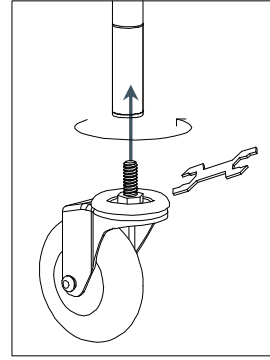
Note: The black circular plastic spacers in between Shelves are used only for packaging purposes. They are NOT needed. Please discard.

ASSEMBLY OPTIONS

Stationary Option



Mobile Option



ASSEMBLY INSTRUCTIONS

STEP 1

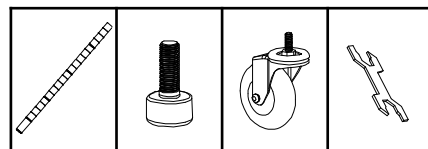
Stationary Option

Screw each FEET LEVELER (F) into bottom of each BOTTOM POLE (A). Turn clockwise to screw in place.

Mobile Option

Screw each CASTER (E) into bottom of each BOTTOM POLE (A). Turn clockwise to screw in place.

Warning: Use provided WRENCH (G) to tighten CASTER (E) completely. Failure to do as instructed could result in caster stem breaking.

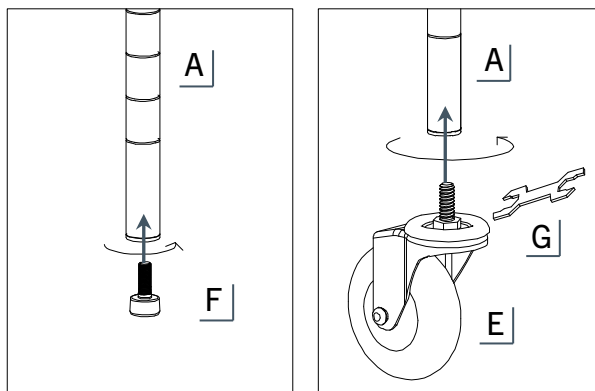


A (4)

F (4)

E (4)

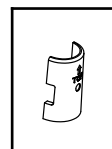
G (1)



STEP 2

For easiest assembly, do not attach TOP POLE (B) and BOTTOM POLE (A) until instructed. Once connected, these will be posts for the rack.

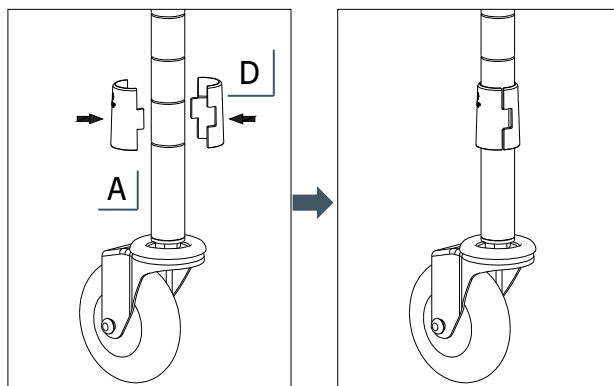
Note that each POLE (A+B) has slight horizontal line indentations at 1" intervals. Each SLIP SLEEVE (D) has raised horizontal lines inside designed to lock them in place on POLE (A+B).



D (8)

On BOTTOM POLE (A), place 1 pair of SLIP SLEEVES (D) at desired height **no higher than 3rd** indentation from bottom. Please make sure arrow faces up and word "TOP" is right side up.

Slide pair of SLIP SLEEVES (D) until you hear a click to confirm the pair is locked onto BOTTOM POLE (A). Do this for each pair of SLIP SLEEVES (D) and make sure height is identical for each BOTTOM POLE (A). **DO NOT** place more than one pair on each POLE (A) at a time.

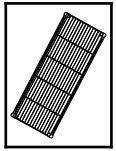


Note: There will be a very small gap in-between two locked SLIP SLEEVES (D)—this is normal.

ASSEMBLY INSTRUCTIONS

STEP 3

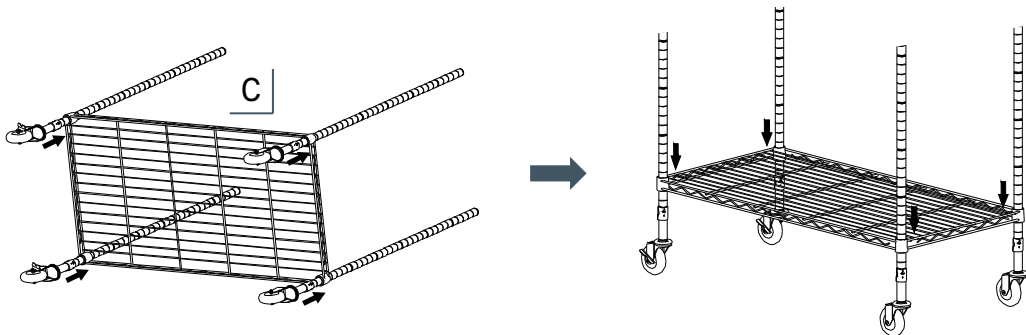
Place SHELF (C) on its side and slide each BOTTOM POLES (A) through each corner cylinder on SHELF (C). Make sure SHELF (C) corner cylinders are positioned over SLIP SLEEVES (D). Stand the unit upright.



C (1)

Note:

- *Level side of SHELF (C) is TOP side (NEAT logo on corner cylinders should be right-side up.)*
- *Use a rubber mallet, if needed, to secure SHELF (C).*
- *For convenience, place BOTTOM POLES (A) with Locking Casters on long side of SHELF (C), if rack will be pushed against a wall, OR, if rack is frequently rolled around like a cart, place BOTTOM POLES (A) with Locking Casters on the side being pushed or pulled.*



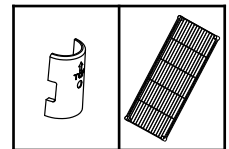
STEP 4

On BOTTOM POLE (A), place 1 pair of SLIP SLEEVES (D) at desired height between SHELVES (C). Please make sure arrow faces up and word "TOP" is right side up. Do this for each BOTTOM POLE (A), and make sure height is identical for each BOTTOM POLE (A).

Lower SHELF (C) over each BOTTOM POLE (A) so corner cylinders of SHELF (C) are positioned over SLIP SLEEVES (D).

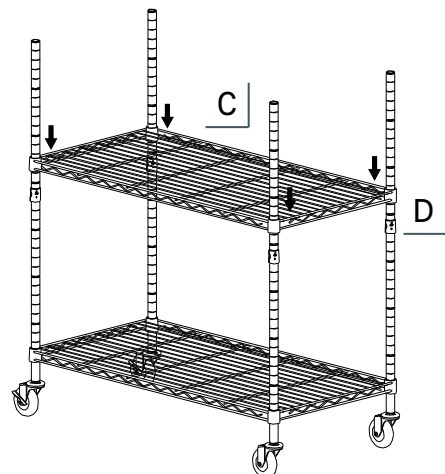
Note:

- *Use a rubber mallet, if needed, to secure SHELVES (C).*
- *Shelves are adjustable in 1" increments and can be placed as needed to best fit storage needs.*



D (8)

C (1)

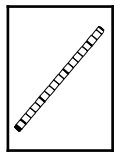
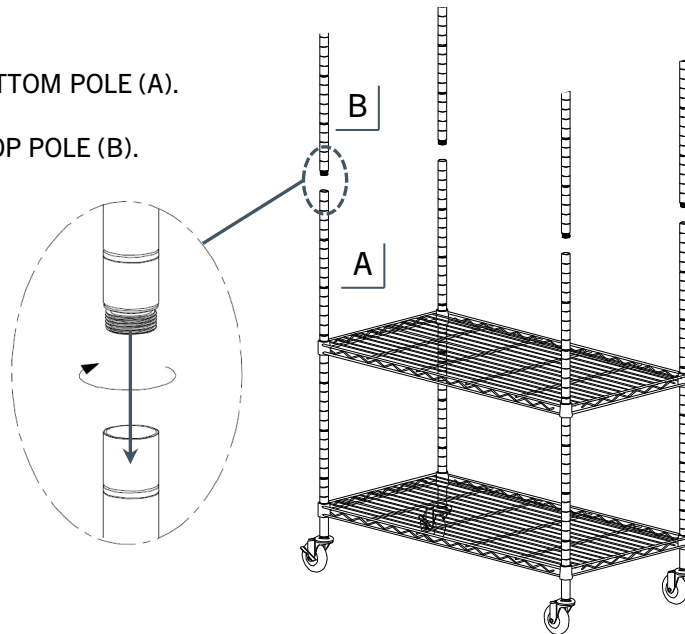


ASSEMBLY INSTRUCTIONS

STEP 5

Screw TOP POLE (B) into BOTTOM POLE (A).

Repeat for each remaining TOP POLE (B).



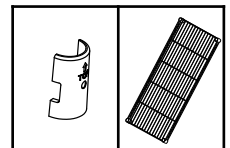
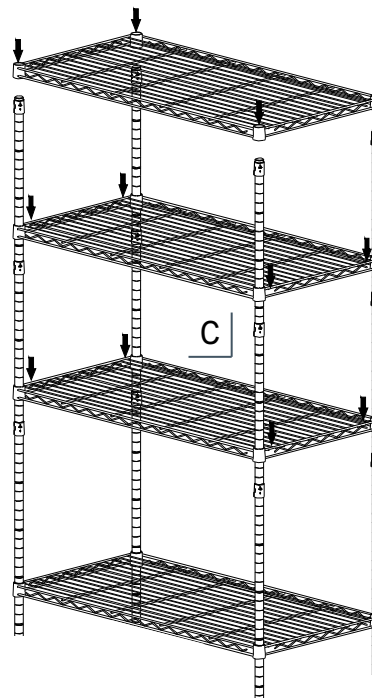
B (4)

STEP 6

Repeat Step 4 to install other SHELVES (C) as desired.

Note:

- Shelves are adjustable in 1" increments and can be placed as needed to best fit storage needs.
- Use a rubber mallet, if needed, to secure SHELVES (C).
- For stationary option, after assembly, adjust FEET LEVELERS (F) as needed to ensure shelving rack is level.



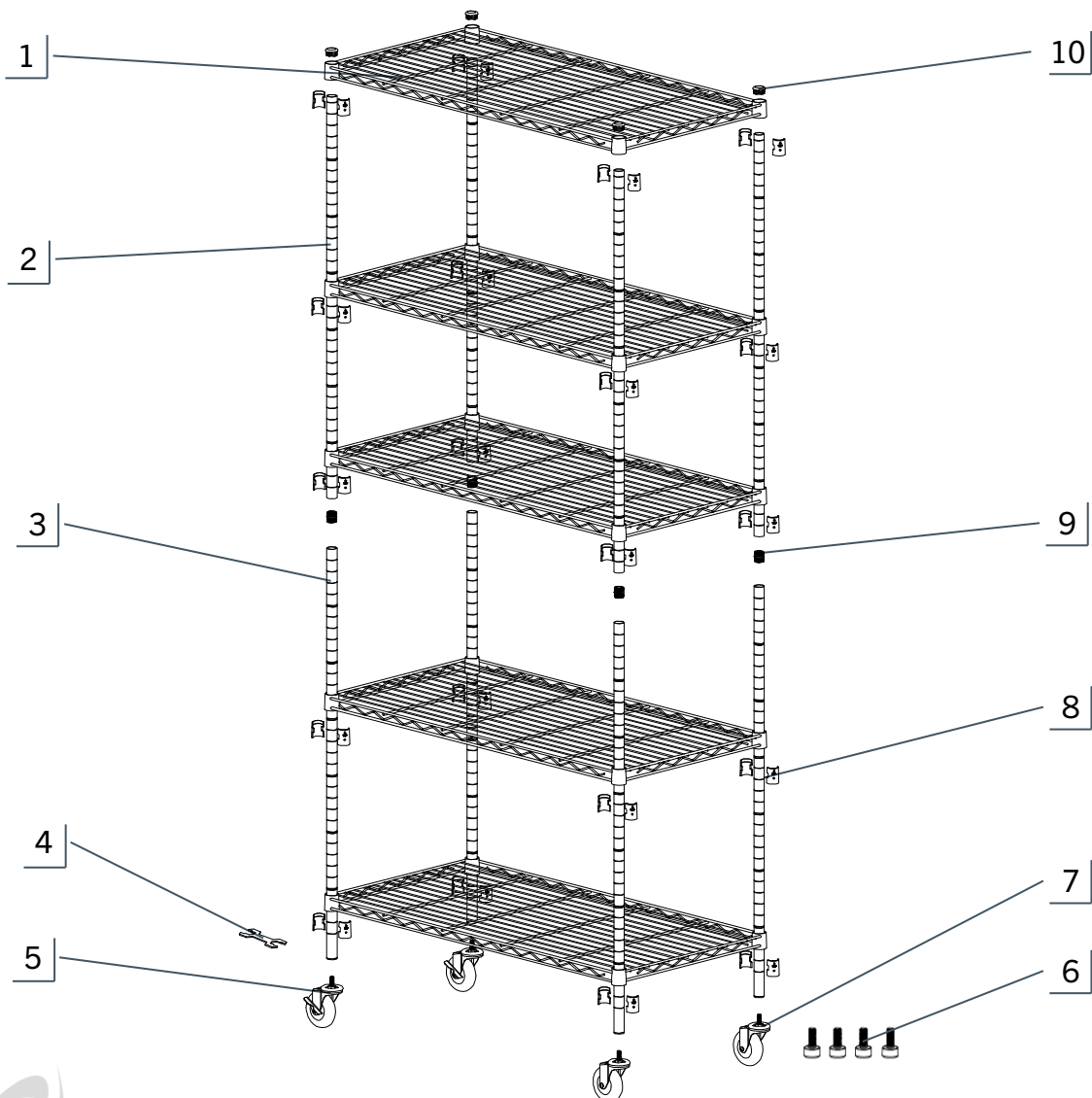
D (24)

C (3)

SERVICE PARTS LIST – NBFZ-4903 / NBTZ-4903 (Chrome)

TRINITY Customer Service provides the following replacement parts:

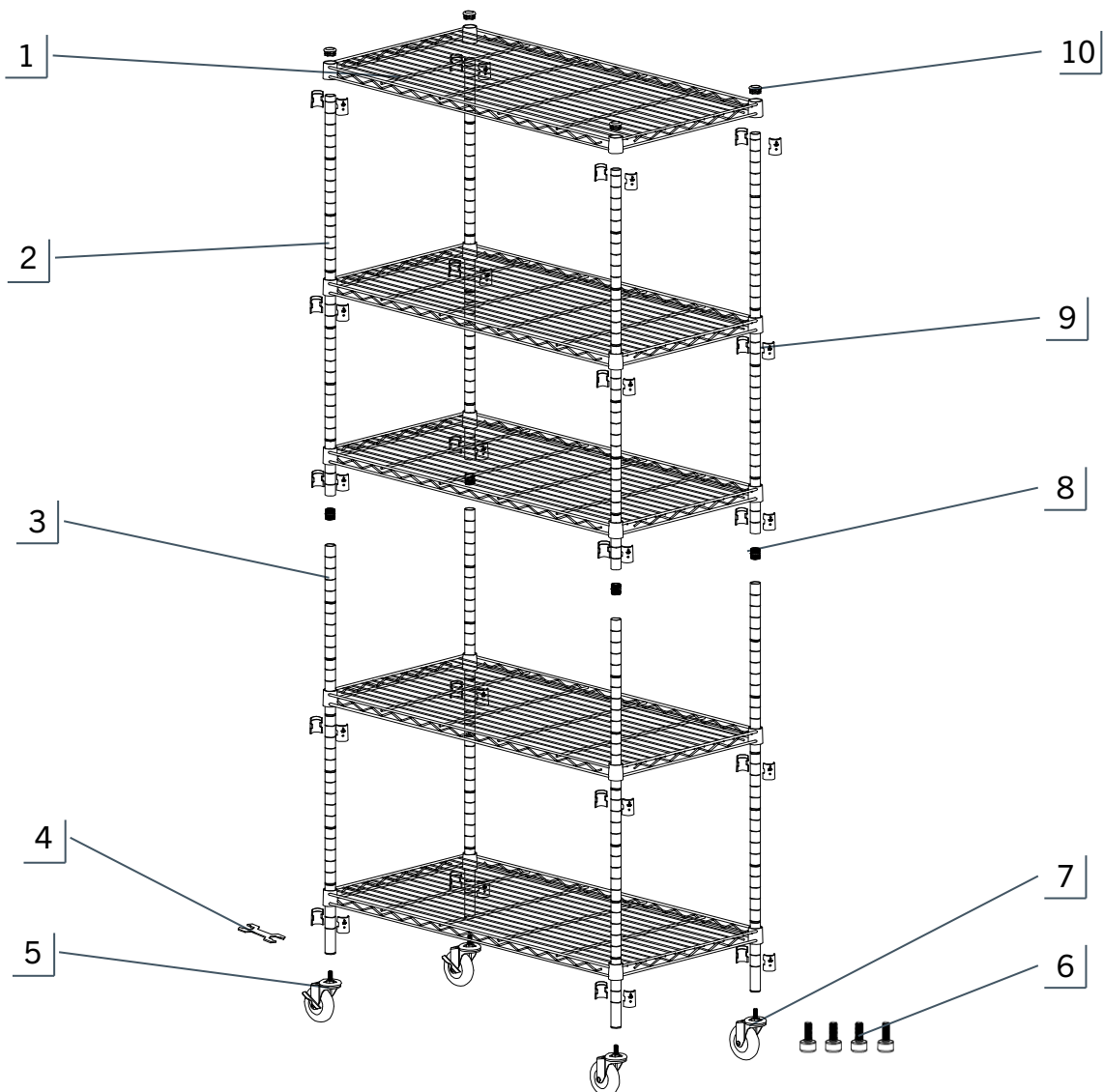
#	Part Number	Description	#	Part Number	Description
1)	ZSV-03-125-3618	Shelf	6)	XBK-98-003-2240	Feet Leveler
2)	ZSV-04-072-3600	Top Pole	7)	ZSV-99-007-3010	Non-locking Caster
3)	ZSV-04-074-3600	Bottom Pole	8)	XBK-01-011-2235	Slip Sleeve
4)	XXX-97-002-0001	Wrench	9)	ZSV-01-029-2222	Pole Connector
5)	ZSV-99-008-3010	Locking Caster	10)	XBK-23-004-2215	End Cap



SERVICE PARTS LIST – NBFPBK-4903 / NBTPBK-4903 (Black)

TRINITY Customer Service provides the following replacement parts:

#	Part Number	Description	#	Part Number	Description
1)	PBK-03-125-3618	Shelf	6)	XBK-98-003-2240	Feet Leveler
2)	PBK-04-072-3600	Top Pole	7)	ZSV-99-007-3010	Non-locking Caster
3)	PBK-04-074-3600	Bottom Pole	8)	XBK-01-011-2235	Slip Sleeve
4)	XXX-97-002-0001	Wrench	9)	ZSV-01-029-2222	Pole Connector
5)	ZSV-99-008-3010	Locking Caster	10)	XBK-23-004-2215	End Cap



WARNINGS

1. **Read and understand all instructions.** Failure to follow all instructions may result in injury and / or damage.
2. **Tighten all casters completely by using the wrench.** Failure to do as instructed could result in the caster stem breaking, thereby causing the product to collapse.
3. **The warnings, cautions, and instructions discussed in this manual cannot cover all possible conditions or situations that may occur.** The user must always be aware of the environment and ensure to use the product in a safe and responsible manner.
4. **Do NOT modify the product in any way.** Unauthorized modification may impair the function and / or safety of the product and may affect the life of the product. Any modifications will void product warranty.
5. **Check for damaged parts.** Before using this product, carefully check that all parts are in good condition, and that the product will operate properly and perform its intended function. Replace damaged or worn parts and never use this product with a damaged part.
6. **Do NOT roll the product on an uneven surface. Only move the product on a smooth surface.** Rolling over rough or uneven surfaces may cause casters to break or items on the product to fall, resulting in injury and / or damage. Wood and laminate flooring can be scratched or dented. Ensure your flooring can bear the weight of loaded product before rolling loaded product across your flooring.
7. **Do NOT overload the product.** Below capacity is based on evenly distributed weight.

Weight capacity per shelf on feet levelers	400 lb
Weight capacity per shelf on casters	100 lb
Total weight capacity of shelving rack	500 lb (on casters) 2000 lb (on feet levelers)

8. **Load the product evenly and place the heaviest items on the lower shelves.**
9. **Always lock the locking casters when not moving the product.**
10. **Do NOT allow children to climb or play around the product.** Tipping may occur causing injury.

CARE AND MAINTENANCE

- Avoid harsh, abrasive cleaners, and other corrosive chemicals.
- The product is designed for indoor use.

1 YEAR LIMITED WARRANTY

NEAT 5-Tier NSF Wire Shelving Rack w/ Wheels Model # NBTZ-4903 / NBFZ-4903 / NBTPBK-4903 / NBFPBK-4903

Trinity International Industries (“Trinity”) warrants to the original consumer purchaser (“Purchaser”) that Trinity’s products (each a “Product”) shall be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. Trinity’s obligation under this warranty shall be limited to repair or replacement of, or adequate compensation for the Product which shall not be greater than the amount of the purchase price of the Product, at the option of Trinity, during the warranty period. Repair or replacement of the Product will be performed within a reasonable time after notice of the defect has been provided to Trinity by the Purchaser. All replaced parts and Products become the property of Trinity and must be returned to Trinity.

This warranty excludes normal wear and tear of the Product and its parts or components, and damage arising from any of the following: negligent use or misuse of the Product, use contrary to this User’s Manual, or alteration by anyone other than Trinity. The warranty period of one (1) year shall not be extended or renewed by the repair or replacement of, or compensation for, the Product. Any warranty implied by applicable law is limited in duration to one year from the date of purchase and is subject to the same conditions and limitations as is provided for our express warranty.

No warranty or guarantee given by any person, firm, or corporation other than Trinity with respect to the Product shall be binding on Trinity.

If your Product is defective or otherwise requires service or parts, please call Trinity Customer Service toll-free at (800) 985-5506, between 5:00 a.m. and 5:00 p.m. PST. Please tell us which model you purchased, the date of the purchase, and the problem with your Product. A copy of your original purchase receipt must accompany your service request.

LIMITATION OF REMEDIES AND LIABILITY

Trinity (and its employees, officers, members, managers, affiliates and assigns) shall not be liable for any incidental, consequential, special, indirect, remote, special or punitive damages for breach of any warranty, express or implied, including, but not limited to, lost profits, lost savings, loss of anticipated benefits and attorneys’ fees, which arise out of the purchase, use or inability to use the Product, whether arising out of contract, negligence, strict tort, product liability, or any other legal theory on which a claim is based. As noted above, to the extent damages are allowed by our express warranty or by applicable law, those damages may not exceed the purchase price paid for the Product. Without limiting the foregoing, Purchaser assumes all risk and liability for loss, damage, or injury to Purchaser and Purchaser’s property and to others and their property arising out of the use, misuse, or inability to use the Product. This limited warranty shall not extend to anyone other than the original purchaser of the Product, is nontransferable, and states your exclusive remedy.

Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some States do not allow the exclusion or limitation of incidental, consequential, special, or punitive damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from State to State.

PRODUCT REGISTRATION

Thank you for purchasing our product. To receive streamlined customer service, please register your product online at <https://trinityii.com/pages/product-registration>

CONTACT US

**QUESTIONS? NEED PARTS?
WE ARE HERE TO HELP!**

Please feel free to contact us. There are no questions too small, or any problems too big. We're committed to providing our customers with the highest level of service.

TRINITY Customer Service

TEL: 800.985.5506

FAX: 310.347.4134

EMAIL: customerservice@trinityii.com

**Monday through Friday
5:00 AM – 5:00 PM (PST)**

www.trinityii.com